streamline HEALTH®

TRANSITION TO PRE-BILL EVALUATOR INCREASES DRG CHANGE RATE BY 80% & ENHANCES CODING INTEGRITY

Streamline Health eValuator™

SNAPSHOT

Switching from an outdated manual coding audit program to tech-enabled pre-bill eValuator increased the average DRG change rate from 10% to 18%, boosted auditor productivity and identified coder education for improved accuracy.

THE CHALLENGES

- Manual audit process with use of spreadsheets and random case selection.
- Lacked visibility into audit program contributions (financial impact, productivity metrics, & quality improvements).
- Program did not include outpatient encounters.
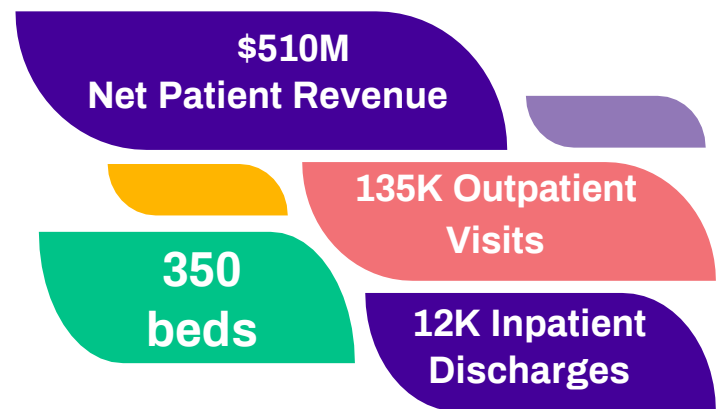- External audit firm failed to meet expected ROI.

GOALS

- Automate case selection to prioritize high value encounters (financial and quality aspects) for both inpatient and outpatient claims.
- Implement automation for the auditor & coder rebuttal process, eliminating the use of spreadsheets.
- Enhance the ease and depth of reporting.
- Achieve the organization's ROI goals by enhancing financial outcomes for the enterprise.

THE OUTCOME

- eValuator-flagged encounters increased the DRG change rate from 10% to 18%.
- Auditors, concentrating solely on eValuator-flagged encounters, achieved an average net new reimbursement of $660 per DRG change.
- Identified additional coder education opportunities for improving overall coding accuracy rates.

CLIENT PROFILE

$510M Net Patient Revenue

135K Outpatient Visits

350 beds

12K Inpatient Discharges

ANNUALIZED FINANCIAL IMPACT

$3.5M Total Financial Impact

$2.0M New Revenue Captured via Audit Changes

$1.5M Risk Reduced via Audit Changes

DRG Change Rate

Line chart showing DRG Change Rate from Mar-23 to Oct-23: Mar-23 10%, Apr-23 11%, May-23 17%, Jun-23 16%, Jul-23 18%, Aug-23 14%, Sep-23 16%, Oct-23 18%.