THE CASE TO BUY OVER BUILDING TECHNOLOGY

While many revenue cycle technologies require significant time and resources for development, eValuator™ stands out with pre-loaded comprehensive functionality and ongoing client support. Choosing eValuator™ ensures a ready-to-use solution and a more efficient investment for streamlined revenue cycle management.

Category	Other Revenue Cycle Software	Streamline Health eValuator™
Implementation & Maintenance	• Client involvement is necessary to set up the foundation and carry out ongoing/long-term maintenance • Ongoing maintenance is necessary for on-premise servers	• Utilizes cloud technology for easy setup, provides secure remote access, and ensures automated updates • Client IT is not required for long-term maintenance
Coding & Charge Rules for Analysis	• A tool that starts empty and necessitates client resources for manual tool development, creation of rules, testing of rules, and ongoing maintenance/updates for rules	• Thousands of rules for coding and charge data across Inpatient, Outpatient, and Pro-fee service lines, including custom rules • Identifies issues related to under- and over-coding, as well as flags for PSIs, HACs/HAIs, LOS/Charge outliers, LCD/NCD, clinical indicators, etc.
Rules Maintenance	• Client coding resources are needed to consistently monitor industry changes and manually create, test, and update rules • Involvement of IT is necessary for implementing changes, leading to delayed updates	• Streamline Health oversees all rules, encompassing global coding and classification system changes, regulatory updates, and custom rule management, ensuring automated mandatory updates every 2-3 weeks
Workflow & User Experience	• Lacks a comprehensive audit workflow and tracking capabilities, and lacks functionality for ranking and prioritization • Client resources are necessary to implement and sustain standard work queue methodology	• Identified encounters are automatically directed and prioritized according to specific criteria and thresholds defined by the client • Offers a complete audit workflow, facilitating centralized reviews for straightforward audit tracking and issue resolution
Data & Reporting	• Client resources are required for the initial setup, ongoing development, testing, and maintenance of basic reporting, with IT involvement typically needed for implementing changes • There is no reporting functionality on rule effectiveness	• The system provides instant reporting through interactive dashboards, covering financial impact, accuracy, and workflow, along with dozens of standard reports and a data mining tool that enables client-filtered searches across all content • Specific rule-hit report indicates the most effective rules
Client Support	• There is no client support offered, and obtaining third-party support involves a high cost	• The eValuator Program incorporates a Continuing Success Team that offers continuous support and provides actionable feedback during monthly reviews • Client roundtables occur every two months for industry knowledge sharing, while quarterly leadership meetings assess the Program's impact and effectiveness